# Issuing an invoice when a connection or device fails · How to check this in an example?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

**Test the procedure in a test environment, verifying the order of subsequent transfers.**

## Checking by example

With the system supplier, go through the connection-loss scenario and a separate device-failure scenario.

Record the time of the interruption, the documents issued and what was subsequently sent successfully.

## Working example · Issuing an invoice when a connection or device fails

Record the time of the interruption, the documents issued and what was subsequently sent successfully. If it is an actual interruption, determine the legal procedure for that type of failure.

## Specific next steps

1. With the system supplier, go through the connection-loss scenario and a separate device-failure scenario.
2. Record the time of the interruption, the documents issued and what was subsequently sent successfully.
3. If it is a genuine interruption, determine the legal procedure for that type of fault.

## Limits of application

For the covered obligors and the appropriate type of account.

## Sources

**Tax Administration · Fiscalisation 2.0**

https://porezna-uprava.gov.hr/UserDocsImages/Regulativa/Vodici/Vodic_Fiskalizacija%202.0.pdf?vel=141042

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https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-racun-pogon-bez-mreze-provjera