The difference between the official address and the entrance location · What to do when the process stalls?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

If the map leads to a different object, please report a correction and send the correct location once the booking is confirmed.

When a plan meets an obstacle

In the advert, state the exact address, and in the directions separately describe the entrance, the floor and the access.

Record the arrival conditions that are important to guests, including pedestrian access and a landmark.

Working example · The difference between the official address and the point of entry

Try the route from the navigation point to the entrance with someone who hasn't been inside the building.

Specific next steps

1. In the advert, state the exact address, and in the directions separately describe the entrance, the floor and the access.
2. Record the arrival conditions that are important to guests, including pedestrian access and a landmark.
3. For any discrepancy in official documents, request confirmation of the correct information.

Limits of application

For household activities, by type of establishment, status and location.

Sources

Single point of contact · Catering services in the home

https://psc.gov.hr/print.aspx?id=1404&url=print

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-smj-adresa-polozaj-problem