Digital instructions available even without logging into the app · What to do if the process gets stuck?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

If the link requires a login, provide a public or offline version without sensitive data.

When a plan meets an obstacle

Prepare a simple page in the two most common guest languages.

In the instructions, indicate the date and the number for emergencies and faults.

Working example · Digital instructions available even without logging into the app

Try reading on a slow network, away from your own account and with larger font size.

Specific next steps

1. Prepare a simple page in the two most common guest languages.
2. In the instructions, indicate the date and the number for emergencies and faults.
3. Place the QR code where the guest actually needs that instruction.

Limits of application

When personal data covered by the GDPR is processed.

Sources

EUR-Lex · General Data Protection Regulation (EU) 2016/679

https://eur-lex.europa.eu/legal-content/HR/TXT/?uri=CELEX%3A32016R0679

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-smj-digitalne-upute-problem