Direct booking with a clear agreement on the terms · What to note?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Keep the guest confirmation, the agreed price, the payment and any subsequent amendments.

Record and working document

Please ensure that the quote and the booking confirmation specify the same period and service.

When a guest requests a change, record the new agreement in writing before booking the appointment.

Working example · Direct booking with a clear agreement on the terms

Please ensure that the quote and the booking confirmation specify the same period and service.

Specific next steps

1. Please ensure that the quote and the booking confirmation specify the same period and service.
2. When a guest requests a change, record the new agreement in writing before booking the appointment.
3. Introduce a single reference that links the calendar, the invoice and the communication.

Limits of application

For household activities, by type of establishment, status and location.

Sources

Single point of contact · Catering services in the home

https://psc.gov.hr/print.aspx?id=1404&url=print

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-smj-direktna-ponuda-dokazi