House rules and clear instructions for guests in the building · How to check this in practice?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Someone who hasn't seen the accommodation can find out the quiet hours and the waste collection schedule.

Checking by example

Summarise the agreed house rules in the instructions the guest receives before arrival.

Save the latest version of the instructions and the contact for troubleshooting.

Working example · House rules and clear instructions for guests in the building

Save the latest version of the instructions and the contact details for troubleshooting. If the complaint recurs, identify the source before amending the booking policy.

Specific next steps

1. Summarise the agreed house rules in the instructions the guest receives before arrival.
2. Save the latest version of the instructions and the contact for troubleshooting.
3. If the complaint is repeated, identify the source before amending the booking policy.

Limits of application

According to the type of building, the dates of application and the transitional provisions.

Sources

Official Gazette · Management and Maintenance of Buildings, OG 152/2024

https://narodne-novine.nn.hr/clanci/sluzbeni/full/2024_12_152_2502.html

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-smj-kucni-red-provjera