Gross booking price, commission and payout · What to do when the process gets stuck?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

If multiple reservations constitute a single payment, reconcile them individually by tag.

When a plan meets an obstacle

First, deduct the guest's price from the net amount credited to the account.

Keep the booking report, the commission invoice and the payment statement.

Working example · Gross booking price, commission and payout

Compare a single reservation in the sales currency, the refund amount and the bank amount.

Specific next steps

1. First, deduct the guest's price from the net amount credited to the account.
2. Keep the booking report, the commission invoice and the payment statement.
3. Separate the monthly review by sales source and tax-relevant records.

Limits of application

For household activities, by type of establishment, status and location.

Sources

Single point of contact · Catering services in the home

https://psc.gov.hr/print.aspx?id=1404&url=print

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-smj-platforma-usporedba-problem