# Refunding the security deposit after departure · How to go about it?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

**Before booking, clearly specify when the deposit is payable and how it will be refunded.**

## A starting point in practice

Record the amount received, the date of return and the specific reasons for any retention.

Compare the condition before arrival and after departure, with the necessary evidence.

## Working example · Return of the security deposit upon departure

Compare the condition before arrival and after departure, with the necessary evidence.

## Specific next steps

1. Record the amount received, the date of return and the specific reasons for any retention.
2. Compare the condition before arrival and after departure, with the necessary evidence.
3. Standardise the cleaning log and the short return confirmation.

## Limits of application

For household activities, by type of establishment, status and location.

## Sources

**Single point of contact · Catering services in the home**

https://psc.gov.hr/print.aspx?id=1404&url=print

## Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-smj-povrat-depozita-odluka