Accurate description of the access for guests with reduced mobility · How to check this in practice?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Check the entire route from the car park to the bathroom, including slopes and thresholds.

Checking by example

Measure the most important doors, stairs and entrance before claiming that the premises are accessible.

Keep the measurable information and dated photographs of the access routes.

Working example · Accurate description of the approach for a guest with reduced mobility

Keep measurable information and dated photographs of the access routes. If any detail has not been verified, state which data is available and provide an accurate measurement.

Specific next steps

1. Measure the most important doors, stairs and entrance before claiming that the premises are accessible.
2. Keep the measurable information and dated photographs of the access routes.
3. If a detail has not been verified, state which data is available and provide an exact measurement.

Limits of application

When personal data covered by the GDPR is processed.

Sources

EUR-Lex · General Data Protection Regulation (EU) 2016/679

https://eur-lex.europa.eu/legal-content/HR/TXT/?uri=CELEX%3A32016R0679

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-smj-pristupacnost-provjera-provjera