Changing the person who provides accommodation · What if the process gets stuck?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

If the carrier changes, request instructions on the procedure before transferring existing reservations.

When a plan meets an obstacle

Distinguish between ownership, the person with the solution and those granted delegated authority.

Keep records of decisions, authorisations and the dates of transfers of operational access.

Working example · Changing the person who manages or provides accommodation

Check who is listed as the provider on the invoice, the booking and the check-in.

Specific next steps

1. Distinguish between ownership, the person with the solution and those granted delegated authority.
2. Keep records of decisions, authorisations and the dates of transfers of operational access.
3. Update the activities in the channels only after the procedure has been confirmed.

Limits of application

For household activities, by type of establishment, status and location.

Sources

Single point of contact · Catering services in the home

https://psc.gov.hr/print.aspx?id=1404&url=print

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-smj-promjena-domacina-problem