Currency conversion fees and the agreed accommodation fee · What if the process gets stuck?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Do not change the price without clear confirmation if the guest's bank charges its own fees.

When a plan meets an obstacle

Please specify in advance the currency of the price, the method of payment and any costs that the provider can foresee.

Keep the agreement confirmation and the bank or platform record of the payment.

Working example · Currency conversion fees and agreed accommodation amount

Check the difference between the agreed amount and the amount after conversion.

Specific next steps

1. Please specify in advance the currency of the price, the method of payment and any costs that the provider can foresee.
2. Keep the agreement confirmation and the bank or platform record of the payment.
3. Enter the actual amounts per reservation before finalising the financial review.

Limits of application

For household activities, by type of establishment, status and location.

Sources

Single point of contact · Catering services in the home

https://psc.gov.hr/print.aspx?id=1404&url=print

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-smj-strani-gost-uplata-problem