First shipment to a customer outside the EU · What to note?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

Keep the commercial invoice, proof of delivery and exit document where applicable.

Record and working document

Compare the customer's address, the destination country and the delivery responsibilities agreed.

If the customer refuses the delivery because of a promise, check what was promised before charging.

Working example · First shipment to a customer outside the EU

Compare the customer's address, the destination country and the delivery responsibilities agreed.

Specific next steps

1. Compare the customer's address, the destination country and the delivery responsibilities agreed.
2. If the customer refuses the delivery because of a promise, check what was promised before charging.
3. Enter the customer's obligations in the quotation and order confirmation.

Limits of application

For cross-border transactions, including status checks and special rules.

Sources

Your Europe · Cross-border VAT

https://europa.eu/youreurope/business/finance-and-tax/vat/cross-border-vat/index_hr.htm

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-third-market-transport-dokazi