First shipment to a customer outside the EU · How to approach it?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

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Applicability: According to the profile and circumstances of the described case.

Clarify in advance who submits the customs data and who pays the duties.

A starting point in practice

Keep the commercial invoice, proof of delivery and exit document where applicable.

Compare the customer's address, the destination country and the delivery responsibilities agreed.

Working example · First shipment to a customer outside the EU

Compare the customer's address, the destination country and the delivery responsibilities agreed.

Specific next steps

1. Keep the commercial invoice, proof of delivery and exit document where applicable.
2. Compare the customer's address, the destination country and the delivery responsibilities agreed.
3. Enter the customer's obligations in the quotation and order confirmation.

Limits of application

For cross-border transactions, including status checks and special rules.

Sources

Your Europe · Cross-border VAT

https://europa.eu/youreurope/business/finance-and-tax/vat/cross-border-vat/index_hr.htm

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-third-market-transport-odluka