Product safety documentation for online offerings · How to verify it using an example?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o.

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Compare the information on the actual product with the photographs, description and warnings on the website.

Checking by example

Gather product identification, supplier information and warnings before publishing the item.

Keep the data organised by model or series, together with the order document and the instruction manual version.

Working example · Product safety documentation for online offering

Keep the data organised by model or series, together with the order document and the instruction manual version. If the supplier cannot provide the necessary information, postpone publication and verify your role.

Specific next steps

1. Gather product identification, supplier information and warnings before publishing the item.
2. Keep the data organised by model or series, together with the order document and the instruction manual version.
3. If the supplier cannot provide the necessary information, postpone publication and check your role.

Limits of application

For covered distance consumer contracts, with exceptions.

Sources

gov.hr · Consumer rights when shopping at a distance

https://www.gov.hr/hr/prava-potrosaca/566

Official Gazette · Amendments to the Consumer Protection Act, OG 59/2026

https://narodne-novine.nn.hr/clanci/sluzbeni/2026_06_59_728.html

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https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-webshop-proizvod-dokazi-provjera