Guest check-out period from actual departure · What to record?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: According to the profile and circumstances of the described case.

Record the actual departure, especially if it differs from the reservation plan.

Record and working document

Check the status of the record before assuming that the logout was carried out automatically.

If the recorded and actual departure do not match, use the current instruction to amend.

Working example · Guest check-out deadline relative to actual departure

The reservation ends on Saturday, but the guest departs on Friday evening. The host checks the eVisitor record at the actual departure, rather than relying on the Saturday date in the reservation.

Specific next steps

1. Check the status of the record before assuming that the logout was carried out automatically.
2. If the recorded and actual departure do not match, use the current instruction to amend.
3. Include check-out in your regular checks before the next guest arrives.

Limits of application

For accommodation providers and tourist registration in Croatia.

Sources

gov.hr · Tourist registration and check-out

https://gov.hr/hr/prijava-i-odjava-turista/1432

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-zakon-evisitor-odjava-rok-dokazi