First deadline for registering a guest after arrival · How to proceed?

For: Private accommodation host

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Applicability: For accommodation providers and tourist registration in Croatia.

The gov.hr portal states that the person receiving the overnight accommodation service must register in eVisitor within 24 hours of arrival.

A starting point in practice

Record the actual arrival and verify that the record has been successfully saved.

Compare check-ins with the arrival plan when multiple guests are checking in on the same day.

Working example · First deadline for submitting a guest's application after arrival

The guest arrives at 9 pm instead of at 5 pm. The host records the actual time of arrival and calculates the deadline from that. The booking confirmation is kept separately from the completed check-in.

Specific next steps

1. Record the actual arrival and verify that the record has been successfully saved.
2. Compare check-ins with the arrival plan when multiple guests are checking in on the same day.
3. Introduce a reminder into the check-in and check-out procedure.

Limits of application

For accommodation providers and tourist registration in Croatia.

Sources

gov.hr · Tourist registration and check-out

https://gov.hr/hr/prijava-i-odjava-turista/1432

Original page

https://adriatrends.hr/poslovni-vodic/en/pitanja/praksa-zakon-evisitor-prijava-rok-odluka