How to avoid double bookings on two portals?

For: Private accommodation host

Practical business guidance · Reviewed: 2026-11-22

Applicability: For the operational management of accommodation, with a separate verification of the solution and local obligations.

Keep the calendar for operational availability in one place. Check how late the synchronisation is running and who manually closes the booking when a direct reservation comes in.

When this is applied

Indicate whether the transfer is real-time or periodic, which source is authoritative, and what the team does when the integration fails. Save change logs for the disputed reservation.

What to do in practice

Try using a fixed date on both channels and set a notification for when the sync skips a cycle.

A business example

At 2 pm a telephone reservation for Saturday comes in. The host immediately closes sales on the other channel and checks that the change has actually been published.

Specific next steps

1. Try using a fixed date on both channels and set a notification for when the sync skips a cycle.

Limits of application

For the operational management of accommodation, with a separate verification of the solution and local obligations.

Sources

Single point of contact · Catering services in the home

https://psc.gov.hr/print.aspx?id=1404&url=print

eVisitor · Check-in and check-out, frequently asked questions

https://www.evisitor.hr/eVisitorWiki/Javno.FAQ-Prijava-Odjava.ashx

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