What should be checked with the keyboard before accepting a new webshop?

For: Paušalni obrt · Obrtnici · j.d.o.o. · d.o.o. · Privatni iznajmljivač · Platformski rad preko vlastitog obrta

Practical business guidance · Reviewed: 2026-11-22

Applicability: For the preparation of the specification and handover of the service, in accordance with the provisions of the specific contract.

Perform the most important purchase steps using only the keyboard. The visible focus must enable navigation through the menu, shopping basket, form, opening dialogues and returning to the workspace.

When this is applied

Define the path from finding an item to order confirmation. Include address changes, failed validation, returning from the dialogue and the order summary in the validation.

What to do in practice

Note where the focus stalls and include a re-check in the delivery criterion.

A business example

The user opens the basket with the keyboard, but the focus remains behind the window and they cannot activate the close button. Tim fixes the focus handling before acceptance.

Specific next steps

1. Note where the focus stalls and include a re-check in the delivery criterion.

Limits of application

For the preparation of the specification and handover of the service, in accordance with the provisions of the specific contract.

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